



St. Paul's Cathedral

ENHANCING SECURITY AND VISITOR EXPERIENCE WITH LV STREAM

Client
St. Paul's Cathedral



Country and City
London, United Kingdom

Description
Anglican cathedral, the seat of the Bishop of London



INITIAL CHALLENGE

St. Paul's Cathedral, a prominent heritage site in London with royal connections, hosts high-profile events and welcomes thousands of visitors daily. Traditional screening methods were creating significant delays, particularly during peak periods, leading to long queues and congestion. This disrupted the visitor experience and made it difficult for the cathedral's security team to maintain smooth operations, especially during large-scale events

SELECTION PROCESS

The cathedral sought a solution that could handle high foot traffic efficiently while maintaining a dignified visitor experience. The LV STREAM system, with its AI-powered, non-intrusive screening capabilities, was selected due to its ability to process visitors quickly, reduce queues, and align with the cathedral's priorities for creating a welcoming environment.

IMPLEMENTATION

The deployment of LV STREAM was seamless, with minimal training required for the staff. The system was installed and operational in time for high-attendance events, providing an immediate boost in operational efficiency. The system's flexibility allowed it to adapt to varying visitor volumes, including large crowds of up to 2000 visitors, processed in under 60 minutes.

Customer Insight:

"During peak periods, the LV STREAM allowed us to process visitors more quickly and consistently, which materially reduced queue dwell times."

Russell Stewart
Security Operations Manager, St. Paul's Cathedral



RESULTS & OUTCOME

Since its implementation, LV STREAM has significantly improved throughput, reduced congestion, and enhanced the overall visitor experience. The system processed large volumes of visitors efficiently, even during peak times, contributing to better crowd control and smoother entry. For example, during busy events, LV STREAM handled 2000 attendees in just 60 minutes, drastically reducing wait times and ensuring quick access to the cathedral.

Immediate Benefits

- **Improved Throughput:** The LV STREAM system allowed St. Paul's Cathedral to manage crowds more effectively, especially during peak periods.
- **Reduced Queue Times:** Queue dwell times were significantly reduced, which alleviated congestion and improved overall crowd flow.
- **Operational Efficiency:** The system's quick deployment and minimal staff training ensured a smooth transition to the new system, which worked seamlessly even during high-profile events with large numbers of visitors.

Customer Insight:

"The system was straightforward to deploy, operate, and manage. Officers found the interface intuitive and easy to use, with minimal training required."

Russell Stewart

Security Operations Manager, St. Paul's Cathedral



VISITOR EXPERIENCE

In addition to its operational benefits, the LV STREAM system greatly improved the visitor experience. Feedback from both visitors and staff highlighted how the system felt less intrusive compared to traditional screening methods, contributing to a calmer and more welcoming atmosphere. The open, non-stop nature of the system ensured that visitors could pass through security quickly, which was particularly important in a cultural and heritage environment like St. Paul's Cathedral.

Customer Insight:

"Feedback from both visitors and front-of-house colleagues indicated that the screening process felt noticeably less intrusive than traditional screening methods."

Russell Stewart

Security Operations Manager, St. Paul's Cathedral

FUTURE OUTLOOK

The success of LV STREAM has encouraged St. Paul's Cathedral to continue utilising it for future events. The system is expected to remain a key component in improving operational efficiency, security, and the overall visitor experience, particularly for high-profile events with large crowds. The cathedral plans to expand the use of LV STREAM during upcoming busy periods to further streamline security operations.

ABOUT LINEV SYSTEMS

LINEV Systems UK is a leading provider of advanced X-ray security and scanning technology. With decades of expertise in developing cutting-edge solutions for security operations, the company provides AI-powered, high-throughput systems designed to improve safety and operational efficiency in environments with high foot traffic, such as airports, stadiums, and cultural institutions.

LINEV Systems UK's products are trusted by organisations worldwide, offering scalable, efficient solutions that enhance security while minimising disruption to daily operations.

To arrange a live demo or learn more, contact:

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